

Academy Tech Tips

Resetting the Harmony® e-pulse

The Harmony e-pulse pump can often be corrected simply by resetting the pump.

To reset the pump, plug the charger in so that the lights indicate that it is charging. Then simultaneously hold down the plus + and minus – buttons for about 10 seconds. Once released, the pump will resume charging.



When the e-pulse is reset, the pump will default to Level 1. Make sure the e-pulse user knows this, so that he or she can return it to their normal operating vacuum level.

If the e-pulse is still not functioning properly, more extensive troubleshooting will be necessary.

If you have any further questions, please contact Ottobock at 800 328 4058 and ask to speak with a member of our Professional and Clinical Services department.